

# GENDER PARITY INDEX

A TOOLKIT TO EVALUATE GENDER DIVERSITY
& EMPOWERMENT OF WOMEN
IN THE FORMAL SECTOR IN INDIA











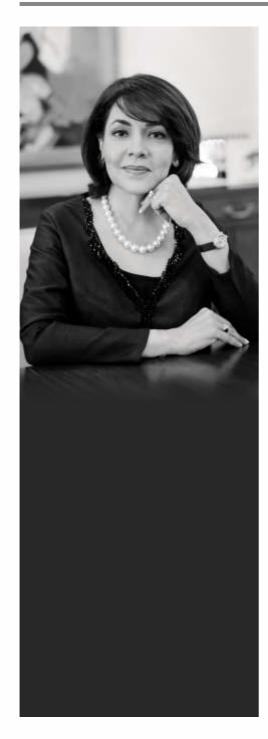


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**Foreword** 



ender equality is intrinsically linked to sustainable development and is vital to the realization of human rights for all. The overall objective of gender equality is a society in which women and men enjoy the same opportunities, rights and obligations in all spheres of life. Equality between men and women exists when both sexes are able to share equally in the distribution of power and influence; have equal opportunities for financial independence through work or through setting up businesses; enjoy equal access to education and the opportunity to develop personal ambitions, interests and talents; share responsibility for the home and children and are completely free from coercion, intimidation and gender-based violence both at work and at home

A critical aspect of promoting gender equality is the empowerment of women, with focus on identifying and redressing power imbalances and giving women more autonomy to manage their own lives. This is the cornerstone, upon which FLO was formed 33 years ago, to encourage women's entrepreneurship, leadership and partnership, to harness and channel their talents, skills, experiences and energies across sectors and verticals of the economy, for a truly inclusive economic growth trajectory.



It is our duty at FLO, to support the spirit and principles of gender equality and with the release of the FLO Gender Parity Index we are taking a firm step towards Getting to **Equal** 

FLO Gender Parity Index is a first of its kind in India. It measures the extent of gender parity in the formal sector, it is broad and holistic and addresses gender parity at a micro level, in the formal sector: the building blocks of an organized society. It is designed to encourage change in the way organisations think and work and in the process provide women with unprecedented opportunities, promote economic empowerment and provide tools to tackle new challenges.

Those who perform well on the index will be endorsed as a "Preferred Working Place for Women" by FLO.

The research and compilation of this index would not have been possible without the inputs of Jyoti Vij, Reena George, Aaradhana Dalmia and Kshama Kaushik along with her team from Thought Arbitrage Research Institute. Thank you so very much for being there at every meeting and all your encouragement.

I would also like to extend my heartfelt thanks to Akhila Srinivasan, Vasudha Sondhi and Kavitha Dutt Chitturi for their support in making this index possible.

### **Vinita Bimbhet**

President

**FLO** 



### **Executive** Summary

quality, enshrined in the Indian Constitution, grants all citizens "EQUALITY of status and of opportunity." India has also acceded to or ratified several international conventions related to various aspects of gender equality. However, social and economic development indicators show that we are far from attaining gender parity.

Research and case studies have made a business case for gender parity at the workplace which improve chances of business success. However, over and above such benefits, gender justice is a morally desirable social goal. In India though, there is still some distance to be covered considering the World Bank data which indicates declining female labour force participation rates over the past three decades, from 35% in 1990 to 27% in 2014.

With these facts in mind, FICCI Ladies Organisation (FLO) has developed a first of its kind index to measure the extent of gender parity in the formal sector in India. It is a broad and holistic index which will assess where an organisation stands vis-à-vis other equivalent or comparable formal sector organisations. At the same time it presents a step-by-step guide to achieve higher levels of gender parity in different dimensions. It is designed to encourage change in the way organisations think and work and in the process provide women fresh opportunities, promote economic empowerment and provide them with tools to tackle new challenges.

### **Dimensions and Indicators**

The index is built around 6 dimensions with 4 components each. Each component has indicators which act as a guide to progressively attain gender parity in a measureable and achievable way. The significance of and spirit behind constructing each dimension is described below:



### A - SETTING THE TONE AT THE TOP measures:

■ The seriousness with which management considers the importance of gender parity particularly with regard to their own employees.

### **B - EMPLOYMENT AND CAREER PROGRESSION** measures:

■ The current level of employment and opportunities to grow in the organisation.

### **C - WORK PLACE ENVIRONMENT** measures:

The level of income of women and physical environment at the work place and analyses whether it is at par with men performing the same job and activities.

### **D - SENIOR MANAGEMENT** & BOARD DIVERSITY measures:

The involvement of women at Board and at senior management positions and other means to improve gender diversity and development.

### **E - WOMEN FRIENDLY POLICIES INCLUDING HEALTH & SAFETY measures:**

The level of support the organisation provides to women through their policies and the level of safety at work for women.

### F - GENDER SENSITISATION & **SEXUAL HARASSMENT** measures:

The continuous effort made by the organisation to sensitise all to gender related issues and how to deal with them INCLUDING workplace sexual harassment.

### Measurement

To measure an organisation's position on the index the points below are pertinent:

- The 6 dimensions A to F have equal weightage.
- Each component (A.1-A.4, B.1-B.4, etc.) is measured through indicators that carry specific rating points. The rating for these indicators at each level add up to 1.
- The **maximum rating** in each component is therefore **4**.
- The score of each dimension is the average of the scores of its components.
- The overall score on the index is **sum** of the scores of all 6 dimensions A to F.

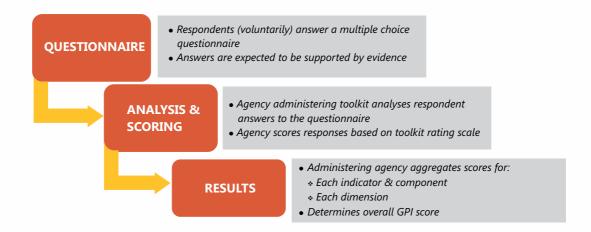


**Gender Parity Index for the Formal Sector in India** 

GPI (Sum of scores of dimensi	0-24		
Up to 6	Up to 12	Up to 18	Up to 24
Needs Significant Improvement	Average	Good	Excellent

### **Approach**

The index will operate along the following step-by-step process:



### **Conclusion**

There are several global indices that focus on women's empowerment and gender parity, but usually at a macro level. FLO's index is unique in that it focusses on the formal sector—the building block of the economy—and is voluntary. An organisation that chooses to use it will not only send positive signals to industry and society that they are serious about equality and progress for all, it will also likely pioneer gender parity among its peer group. Apart from making a meaningful contribution to society, this will also set the standard for other organisations to follow suit. Women—and men—will view such organisations as sensitive to human concerns and needs, thus making such organisations employers of choice.

Gender inequality is a problem across all professions in India. And it is clear, to paraphrase Robert Frost, that we have miles to go before we rest. However the first step toward finding a solution to any problem is the acknowledgment of its existence, which is what organisations will accomplish when they implement the Gender Parity Index.



### A Toolkit to Evaluate Gender Diversity & Empowerment of Women in the Formal Sector in India

### 3.1 Introduction

### Swami Vivekananda said, "There is no chance for the welfare of the world unless the condition of women is improved."

Men and women typically think and act differently. These differences were celebrated and accommodated during the process of evolution - the classic hunter-gatherer roles assigned largely by gender. As humankind continued to evolve, unfortunately most global social sub-systems reinforced male dominated attitudes - in families, religion, society and the workplace - rather than recognise the complementary roles of men and women.

Gender issues are largely seen as 'women's issues' by almost everyone - policymakers, women's groups, media, etc. This approach leaves out, even insulates, men from the process of transformation, leading to entrenchment of gender stereotypes and deepening the gender divide. More than the physical and biological characteristics it is said that gender is a social construct, meaning patriarchy is not an inborn trait but is learned and acquired from the environment.

If men in power need convincing, it would help to reaffirm that gender equality is not about women alone, that in fact patriarchy harms not only women but skews the entire society, fortunately, because gender attributes are socially constructed it means that they are also amenable to change in ways that can make society more just and equitable. True gender parity would equally liberate men from shackles of patriarchy and contrived machismo and enable them to lead more enriched and harmonious lives.

### **Gender Parity in India**

The women's rights situation in India could be a cause for optimism or despair, depending on one's perspective. The question always is: Should we focus on the dismal track record in the matter of female malnutrition, the abysmal level of education among women and the prevalence of female foeticide and infanticide even in 2016, or should we focus instead only on the positives? Should we celebrate the number of women who have and continue to hold positions of political leadership all the way up to the country's



topmost job (something many developed countries have not achieved), or should we note instead that women do not constitute even a third of the number of MPs in Parliament? Should we behave as if all is well because the 2012-13 anti-rape movement led with great speed to the revolutionary Justice Verma Committee Report, the subsequent amendments and additions to the country's existing laws on sexual violence? Or should we be disheartened at the actual pace of improvement in women's safety?

Equality for all is enshrined in the Indian Constitution granting all citizens "EQUALITY of status and of opportunity." India has also acceded to or ratified several international conventions related to various aspects of gender equality. However social and economic development indicators reveal that there is still a lot to do to attain gender parity. Equally, India would want to bridge the chasm between deification of women on the one hand and gender-based violence and inequality on the other and treat women as equal partners in all spheres of society.

### **Business Case for Gender Parity**

Diverse teams are associated with greater innovative capacity of an organisation because well managed diversity brings together varied perspectives, produces a more holistic analysis of the issues an organisation faces and spurs greater effort, leading to improved decision-making. When workplaces are equally appealing to women and men, organisations have access to a larger talent pool. Perhaps the most convincing argument for gender parity at the workplace is this statistic: women account for half of the global labour supply and about 70 percent of global consumption demand.

Therefore, focussing on gender parity at the workplace will improve chances of business success. Research and case studies from around the world have clearly made a business case for gender parity in the workplace; specifically,

- A 10% increase in female labour force participation (FLFP) will lead to an increase in GDP growth of 0.3% (UNESCAP-2010).
- McKinsey Global Institute<sup>1</sup> reports that in a 'full potential' scenario in which women and men participate identically in the economy, USD28 trillion (26%) can be added to global GDP in 2025 compared with a 'business-as-usual' scenario.
- The impact in India as per the McKinsey report is that it could boost annual GDP by USD 0.7 trillion or 16% in 2025 compared with a business as usual case.

<sup>&</sup>lt;sup>1</sup> The Power of Parity: Advancing Women's Equality in India, McKinsey Global Institute, Nov 2015



Over and above the benefits to business and the economy at large is the fact that gender justice is a morally desirable social goal. Whether this is achievable remains to be seen, given that as per World Bank data FLFP rates in India have been steadily declining over the past three decades, from 35% in 1990 to 27% in 2014.

The World Economic Forum's Global Gender Gap Report 2015 shows a glimmer of hope with marginal improvement in FLFP at 29%.

Gender parity involves transcending a 'zero-sum' mentality-a belief that gains for women necessarily mean a loss for men. The aim of gender equality in the workplace is to achieve broadly equal outcomes for women and men, not necessarily outcomes that are exactly the same for all. Ultimately, gender mainstreaming or parity in society or at the workplace is a means to an end, not an end in itself; a process, not a goal.<sup>2</sup>

While debates, discussions and initiatives at various forums and platforms are necessary, what is also needed is clarity on what precise steps are needed to move toward gender parity in every sphere. What specific actions can be taken now to accelerate the pace of progress of gender parity?

### The FLO Approach

Knowing one's goals is important but knowing the path that leads there is even more important; else, as Lewis Carroll in 'Alice in Wonderland' indicates-"if you don't know where you are going, any road will take you 'there'."

As Peter Drucker reminds us, 'you can only control what you can measure'. Thus, actionable inputs and clear roadmaps are essential to reach the goal of gender parity.

FICCI Ladies Organisation (FLO) has developed a first of its kind index to measure the extent of gender parity in the formal sector in India. This initiative is aligned with the objectives of FLO to encourage women's entrepreneurship, leadership and partnership, to harness and channel their talents, skills, experiences and energies across sectors and verticals of the economy, for a truly inclusive economic growth trajectory.

A number of global indices focus on empowerment of women and gender parity; however, most of them look at the subject from a macro view; almost all quantify the dimensions of control over resources and outcomes. None address gender parity at a micro level, in the formal sector-the building blocks of an organised society. This is where demonstrable actions can result in change and real impact.

The FLO index is broad and holistic which measures where an organisation stands vis-à-vis others while presenting a step-by-step guide to achieve higher levels of gender

<sup>&</sup>lt;sup>2</sup> United Nations Population Fund, UNFPA: Frequently Asked Questions



parity in different dimensions. It is designed to encourage change in the way organisations think and work and in the process provide women with unprecedented opportunities, promote economic empowerment and provide tools to tackle new challenges.

For organisations in the formal sector in India, this gender parity index can be - to paraphrase Neil Armstrong - one small step for women heading toward the next giant leap of womankind.

### Gender Parity Index for the Formal Sector in India

### **Dimensions & Indicators**

The FLO framework for evaluating gender parity will measure indicators and produce an overall score of an organisation on the index. The index is designed on a maturity model whereby progress made by an organisation over a period of time in that particular component will be captured and reflected in the index. Each component will contribute to a cluster of aggregate measures in each dimension which in turn will provide the total score on the gender parity index.

The index takes a holistic view of gender parity in the formal sector in India and is built around 6 dimensions.



These dimensions and the indicators listed below draw from UN Women's WEPs and its predecessor the Calvert Principles. Some of these indicators may find resistance from organisations as well as individual male and female employees; the aim is to ultimately attain a level of gender parity which is beneficial to all concerned, over a period of time.



The indicators under each dimension are:

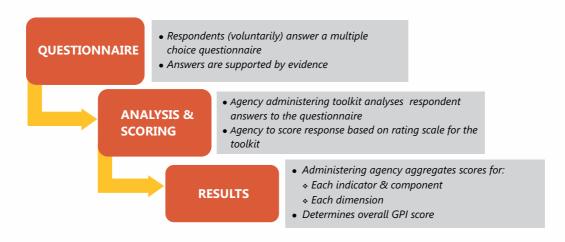
	GENDER PARITY INDEX FOR THE FORMAL SECTOR	IN	IND	IA		
Component $\psi$	Level →	1	2	3	4	Component Ratings
Α	SETTING THE TONE AT THE TOP					
Measu	res the seriousness with which management considers the impo particularly with regard to their own employee		ince	of g	end	er parity
A.1	Business Case for Gender Parity and Empowerment of Women					
A.2	External & Internal Communications					
A.3	Business Relationships with Women Owned Enterprises					
A.4	External Social Responsibility (or CSR / Diversity etc.) Initiatives					
В	EMPLOYMENT AND CAREER PROGRESSION					
Меа	sures the current level of employment and opportunities to gro	w ii	n the	e org	gani	sation
B.1	Number of Women in the Organisation and Representation by Department					
B.2	Attrition Rate of Women Employees					
B.3	Career Progression					
B.4	Participation in Training & Development Programmes					
С	WORK PLACE ENVIRONMENT					
Measures t	he level of income of women and the physical environment at t whether it is at par with men performing the same job ar					and analyses
C.1	Pay Parity					
C.2	Annual increments					
C.3	Back-to-Work					
C.4	Supportive Physical Environment					
D	SENIOR MANAGEMENT & BOARD DIVERSITY					
Measures th	ne involvement of women at the Board level and at senior man means to improve gender diversity and developm	_		nt pc	sitic	ons and other
D.1	Women in the Board /Equivalent Governing Body					
D.2	Women in Senior Management Positions					
D.3	Mentoring Programmes					
D.4	Women's Networks					



GENDER PARITY INDEX FOR THE FORMAL SECTOR IN INDIA										
Component $\psi$	Level →	1	2	3	4	Component Ratings				
E	WOMEN FRIENDLY POLICIES INCLUDING HEALTH & SAFETY									
Measures th	e level of support the organisation provides to women through safety at work for women	the	rir po	olici	es ai	nd the level of				
E.1	Maternity & Paternity Leave									
E.2	Work-life Balance Policies									
E.3	Grievance Redress									
E.4	Health & Safety									
F	GENDER SENSITISATION & SEXUAL HARASSMENT									
	e continuous effort made by the organisation to sensitise wome sues and how to deal with them INCLUDING sexual harassmer				_					
F.1	Gender Sensitisation Programmes									
F.2	Content & Focus of Gender Sensitisation Programmes									
F.3	Sexual Harassment Policy									
F.4	Execution and Review of Sexual Harassment Policy									

### **Approach**

The following chart shows the step-by-step process by which the index will produce results.





### Measurement

The toolkit is designed as a maturity model with four (4) levels. Each level contains measurable steps defined as 'indicators' to enable an organisation to progressively improve its ranking on the GPI for the formal sector in India. This will also enable comparisons among organisations to analyse the relative position on the road toward perfect gender parity.

The methodology for determining an organisation's position on the index is as follows:

- The index has 6 dimensions A to F which have equal weightage.
- Each dimension has 4 components (A.1-A.4, B.1-B.4, etc.).
- Each component is measured through indicators that carry specific rating points. The rating for these indicators at each level add up to **1. The overall score in each component can range from 0 to 4.**
- The score of each dimension is the average of the scores of its components.

  The overall score in each component can range from 0 to 4.
- The overall score on the index is sum of the scores of all 6 dimensions A to F. Which means that the overall score in the index can range from 0 to 24.

*Note*: The columns signifying ratings at each level are not mutually exclusive and each successive level rating is built on the previous level.

Rating each dimension and their components is based on three factors:

- Availability of an approach or a policy or an SOP evidencing the answers to the questionnaire;
- The degree of implementation; and
- The outcomes or results.

Information in this regard would therefore need to be provided by the organisation being assessed.

Care must be taken to ensure that each 'tick' mark in the questionnaire is substantiated with credible evidence.



### **Gender Parity Index for the Formal Sector in India**

Particulars	Index
GPI	0-24
(Sum of scores of dimensions A to F)	

### Meaning of Score on the GPI Rating Scale

Up to 6	Up to 12	Up to 18	Up to 24
Needs Significant Improvement	Average	Good	Excellent

The GPI will not only help in providing an overall rating to organisations, it will also help to compare organisations on each dimension based on the following rating scale:

### Meaning of Scores of Each Dimension of the GPI

Up to 1	Up to 2	Up to 3	Up to 4
Needs Significant Improvement	Average	Good	Excellent

### 3.3 Toolkit

The following table describes the criteria to be fulfilled by an organisation at each level to meet the expectations of the GPI. Each level has been categorised based on indicative and relative parameters, and provides a broad guidance for measurement and also enables tracking progress over time.

As part of the questionnaire the respondents will be asked to define the hierarchy within the organisation, i.e. management/workforce levels: i.e. lower management/workforce, middle management/workforce and senior management/workforce.

This would be required since one metric will not apply to all organisations uniformly and because terms across sectors and even among organisations within a sector are not standardised. Responses to related questions will then be answered by the respondents based on their definitions of these terms.



			GENDER PARITY	INDEX		
Component ↓	Level →	1	2	3	4	Component Ratings
А			SETTING THE TONE A			
Measures A.1		-	1		ly with regard to their own e	employees I
A.1	Business Case for Gender Parity and Empower- ment of Women	Organisation has a motto, mission or vision statement or code of conduct and other policy statements, however there is no reference to gender parity and inclusion of women in business (1.00)	Organisation has a defined "equal opportunity " policy, about non-discrimination and diversity of workforce, without specific reference to gender equality (1.00)	Organisation has a 'Diversity or Inclusion Policy', with employment of women as a priority area (0.50)	Organisation has an explicit policy on gender equality which also extends to vendors, suppliers and dealers, apart from employees (0.50)	
				Organisation has a diversity specialist, however without defined goals/targets with regard to employment of women (0.50)	Organisation has a diversity specialist with defined targets for employment and growth of women across the organisation (0.25)	
					Top management (Board/equivalent governing body) periodically reviews employment, training and career growth targets related to women, impacting KPIs of diversity specialists. (0.25)	
A.1 Sub-Total		(1.00)= 1	1+(1.00 )= 2	2+(0.50+0.50)= 3	3+(0.50+0.25+0.25)= 4	A.1 Score
A.2	External & Internal Communi cations	Organisation does not have a written communication policy (0.00)	Organisation has gender neutral recruitment and products/services advertisements (1.00)	Organisation emphasises gender neutral intra-office and external communications unless addressed to specific individuals (0.50)	Posters/communication across the organisation emphasise equal opportunity, empower- ment of women, gender equality, prohibit gender discrimination (0.50)	
		Organisation's written communication policy does not mention gender appropriate communication (1.00)		Advertising and promotion policies are explicitly against gender stereotypes, promote equality and dignity of women (0.50)	Publicising: a) organisational policies that promote gender equality b) in the annual report disclosures related to employment, training and career growth of women (0.50)	
A.2 Sub-Total		(1.00)= 1	1+(1.00)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	A.2 Score
A.3	Business Relationshi ps with Women Owned Enterprises	chain policy (0.00)	Supply chain policy makes a passing mention of discrimination however without reference to discrimination against women (1.00)	Supply chain policy explicitly discusses discrimination including discrimination against women and encourages expansion of business relationships with women owned enterprises (0.50)	Procurement and sales teams are given defined targets for transactions with women owned enterprises. (0.50)	



			GENDER PARITY I	NDEX		
Component ↓	Level →	1	2	3	4	Component Ratings
		Supply chain policy exists however does not cover discrimination of any kind (1.00)		Tendering process explicitly gives additional weightage to women run enterprises in the tendering process (0.50)	Special audits are periodically conducted to ascertain if defined targets as reported are being achieved (0.50)	
A.3 Sub-Total		(0.00+1.00)= 1	1+(1.00)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	A.3 Score
A.4	External Social Responsi bility (or CSR / Diversity etc.) Initiatives	Organisation does not have a social responsibility policy (0.00)	Social responsibility policy makes a reference to diversity, with no specific mention of gender equality (0.50)	Social responsibility policy makes a direct reference to issues related to gender equality and commitment to programmes for welfare of women (0.33)	Gender equality and women's empowerment are core focus areas of the social responsibility policy of the organisation. (0.33)	
		Organisation has a social responsibility policy however it does not focus on programmes of gender equality (0.50)	Up to 10% (average) of social responsibility funds are allocated towards programmes for the welfare of women (education, healthcare, finance, etc) in the last 3 years (0.50)	Between 11-25 % (average) of social responsibility funds are allocated to programmes for welfare of women (education, healthcare, finance, etc.) in the last 3 years (0.33)	More than 25% (average) of social responsibility funds are allocated toward programmes for the welfare of women (education, healthcare, finance, etc.) in the last 3 years (0.33)	
		Social responsibility funds are randomly spent on women's issues (education, healthcare, finance, etc) (0.50)		Up to 50% of such allocated funds are utilised in the year of allocation itself in the last 3 years (0.33)	Up to 100% of the funds so allocated are utilised in the year of allocation itself on an average in the last 3 years (0.33)	
A.4 Sub-Total		(0.00+0.50+0.50)= 1	1+(0.50+0.50)= 2	2+(0.33+0.33+0.33)= 3	3+(0.33+0.33+0.33)= 4	A.4 Score
			Dimension A Score			Average of A.1, A.2, A.3, A.4
В		EMI	PLOYMENT AND CAREEF	RPROGRESSION		
	I		evel of employment and opp			
B.1	Number of Women in the Organisa- tion and Representa -tion by Department	There are less than 5% women in the organisation (0.50)	There are up to 15% women in the organisation (0.33)	There are up to 25% women in the organisation (0.33)	The proportion of women to men in the organisation is almost equal (0.33)	
		The female workforce is concentrated only in 1-2 functions / departments (0.50)	Up to 50% of the departments and functions in the organisation employ women (0.33)	Women are employed in 75% of the departments/ functions of the organisation (0.33)	There is equal representation of women across all departments and functions of the organisation (including technical, factory, marketing, sales promotion and support) (0.33)	
			Women represent up to 15% of the middle level management / workforce (0.33)	Women represent 16- 25% of the middle level management / workforce (0.33)	Women represent 50% of the middle level management / workforce (0.33)	



			GENDER PARITY	NDEX		
Component ↓	Level →	1	2	3	4	Component Ratings
B.1 Sub-Total		(0.50+0.50)=1	1+(0.33+0.33+0.33)= 2	2+(0.33+0.33+0.33)= 3	3+(0.33+0.33+0.33)= 4	B.1 Score
B.2	Attrition Rate of Women Employees	The attrition rate of women is higher than that of men (particularly in some departments) (0.50)	The attrition rate of women is lower than that of men (0.50)	The attrition rate of women is at par with that of men (0.50)	Top management analyses attrition by department and takes corrective action (0.50)	
		Employee retention strategies are in place in the organisation but are not specific to women (0.50)	Employee retention programmes are conducted and include specific focus on women employees (0.50)	Employee retention programmes are regularly monitored and evaluated (0.50)	Success of retention programmes forms part of HR department's KPA. (0.50)	
B.2 Sub-Total		(0.50+0.50)=1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	B.2 Score
B.3	Career Progres- sion	Only up to 5% of total promotions in each of the past 3 years are of women (1.00)	6-15 % of total promotions in each of the last 3 years are of women (0.50)	16-25 % of total promotions in each of the last 3 years are of women (0.50)	The ratio of promotions of women to men is equal (i.e. 50%) (0.50)	
			Women constitute up to 10 % of promotions from entry level workforce to middle level in the last 3 years (0.25)	Women constitute 11- 25 % of promotions from entry level workforce to middle level in the last 3 years (0.25)	Women constitute 26- 50 % of promotions from entry level workforce to middle level in the last 3 years (0.25)	
			Women constitute up to 10 % of promotions from middle level workforce to senior level in the last 3 years (0.25)	Women constitute 11- 25 % of promotions from middle level workforce to senior level in the last 3 years (0.25)	Women constitute 26- 50 % of promotions from middle level workforce to senior level in the last 3 years (0.25)	
B.3 Sub-Total		(1.00)= 1	1+(0.50+0.25+0.25)= 2	2+(0.50+0.25+0.25)= 3	3+(0.50+0.25+0.25)= 4	B.3 Score
B.4	Participation in Training & Development Programmes	Training needs identification is not done (0.00)	Training & development programmes as per policy: - Mandate attendance - Are part of annual review; - Encourage participation of women (0.50)	20-50% of the women identified as eligible for additional training are offered training programmes (0.33)	51-100% of the women identified as eligible for additional training are offered training programmes (0.50)	
		Training needs identified are looped into training and development programmes (0.50)	Female participation in majority of training programmes is up to 25% of the women in the target base (0.25)	Female participation in majority of training programmes is 26-50% of the women in the target base (0.33)	Female participation in majority of training programmes is 51-100% of the women in the target base (0.50)	
		Women employees mostly attend generic training programmes covering few specific skills (0.50)	Women employees attend both generic and specialised training programmes equally (0.25)	Top management annually reviews training needs identified for and participation by women employees and takes corrective action where required (0.33)		
B.4 Sub-Total		(0.00+0.50+0.50)= 1	1+(0.50+0.25+0.25)= 2	2+(0.33+0.33+0.33)= 3	3+(0.50+0.50) = 4	B.4 Score
			Dimension B Score			Average of B.1, B.2, B.3, B.4



			GENDER PARITY	NDEX					
Component ↓	Level →	1	2	3	4	Component Ratings			
С			WORK PLACE ENVIRO	NMENT					
Measures the level of income of women and the physical environment at the work place and analyses whether it is at par with men performing the same job and activities									
C.1	Pay Parity	Organisation maintains salaries / wages data however does not analyse by gender (0.50)	Organisation maintains gender-wise salaries and wages data (0.50)	Management analyses reasons for wage gaps between male-female employees and takes corrective action in a time-bound manner (0.50)	On an average in the previous 3 years, men at various job levels earned the same as that of women in the same job level (1.00)				
		Organisation is subject to statutory compensation rules under the Equal Remuneration Act, 1976. (0.50)	On an average in the previous 3 years, men at various job levels earned more than twice that of the women in the same job level (0.50)	On an average in the previous 3 years, men at various job levels earned between 25-50% more than women in the same job level (0.50)					
C.1 Sub-Total		(0.50+0.50)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(1.00)= 4	C.1 Score			
C.2	Annual	Organisation does not maintain data on increments granted during the year, by gender (1.00)	Women get less than 1/2 the annual increment percentage that men earn in the past 3 years at various job levels (eg: across various job levels, men earn say 10-15% increment, while women on an average in these same job levels get only 5-7% increment) (0.50)  Number of women getting annual increments is less than 20% of the number of men getting annual increments in the past 3 years (0.50)	Women get 50-75% of the annual increment percentage that men earn in the past 3 years at various job levels (eg: across various job levels, if men earn say 10-15% increment, women on an average in these same job levels get only 7-12% increment) (0.50)  Number of women getting annual increments is up to 50% of the number of men getting annual increments in the past 3 years (0.50)	Women get equal % annual increment that men earn in the past 3 years at various job levels (eg: across various job levels, if men earn say 10-15% increment, women also earn an average in these same job levels 10-15% increment) (0.50)  Number of women getting annual increments is equal to the number of men getting annual increments in the past 3 years (0.50)				
C.2 Sub-Total		(1.00)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	C.2 Score			
C.3	Back-to- Work	Organisation has no defined 'back to work' programme encouraging women to return to work after a break (1.00)	Organisation has articulated a 'back to work' programme but does not pursue it actively (1.00)	Organisation actively promotes a 'back to work' programme among women (0.50)	Organisation encourages 'back to work' programmes in the supply chain and promotes them through external support (eg: industry conferences, collaboration with other organisations to promote such programmes) (0.50)				
				HR managers have defined targets to hire women who have taken a career break (0.50)	Success of back to work programmes is part of the KRAs/KPAs of HR heads and department heads (0.50)				



			GENDER PARITY	INDEX		
Component 1	Level →	1	2	3	4	Component Ratings
C.3 Sub-Total		(1.00)= 1	1+(1.00)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	C.3 Score
C.4	Supportive Physical Environ- ment	Common toilets are available for use by men and women (1.00)	There are separate toilets for women; however not in proportion to staff strength of women (1.00)	Gender segregated toilets are in proportion to staff strength (1.00)	Beyond gender segregated toilets, organisation provides employees with relaxation/ recreational facilities which women are actively encouraged to use (like sports: cricket, TT, basketball, gymnasium, etc) traditionally used by men only (1.00)	
C.4 Sub-Total		(1.00)=1	1+(1.00)=2	2+(1.00)=3	3+(1.00)=4	C.4 Score
			Dimension C Score			Average of C.1,C.2,C.3, C.4
D			SENIOR MANAGEMEN	IT & BOARD DIVERSITY		
	suras tha inv	valvament of women at the			other means to improve ger	ador
iviea	sures trie iriv	olvernent of women at the	diversity and develo		ourer means to improve ger	iuei
D.1	Women in the Board/ Equivalent Governing Body	The Board/equivalent governing body of the organisation comprises only men (1.00)	The organisation has women directors, in compliance with statutes (1.00)	Up to 25% of the board/equivalent governing body comprises women (0.50)	Up to 50% of the board comprises women (0.33)	
				Up to 25% of the independent directors are women (0.50)	Up to 50% of the independent directors are women (0.33)	
					The Chairperson's position/equivalent position in the board/ equivalent governing body is held by a woman (0.33)	
D.1 Sub-Total		(1.00)= 1	1+(1.00)= 2	2+(0.50+0.50)= 3	3+(0.33+0.33+0.33)= 4	D.1 Score
D.2	Women in Senior Manage- ment Positions	Less than 5% of the senior management as defined by the organisation comprises women (1.00)	Up to 10% of senior management positions are held by women (0.50)	Up to 25% of the senior management positions are held by women (0.50)	Up to 50% of the senior management positions are held by women (0.50)	
			Up to 10% of all business heads(revenue responsible positions) are women (0.50)	Up to 25% of all business heads(revenue responsible positions) are women (0.50)	Up to 50% of all business heads(revenue responsible positions) are women (0.50)	
D.2 Sub-Total		(1.00)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	D.2 Score
D.3	Mentoring Pro- grammes	Mentoring is done on a case-by-case basis (1.00)	Organisation has a general mentorship programme but it is not widely used by women (1.00)	Organisation has a specific mentorship programme for women at various levels (1.00)	Successful mentoring of women is part of the mentor's KRA/KPA (1.00)	



	GENDER PARITY INDEX					
Component ↓	Level →	1	2	3	4	Component Ratings
D.3 Sub-Total		(1.00)=1	1+(1.00)=2	2+(1.00)=3	3+(1.00)=4	D.3 Score
D.4	Women's Networks	Organisation does not have a women's network that works toward gender balance in the organisation (1.00)	Organisation encourages women to form formal network groups and provides basic facilities (such as meeting space, time to meet, etc.) (0.50)	Organisation facilitates and funds women's networks and includes men from various levels (promotes real inclusiveness) (0.50)	Women's network management is part of KRA/KPI of relevant senior management (0.50)	
			Women's network engages in a few workplace issues (0.50)	Women's network has defined goals, a corporate-funded calendar of meetings, events and on-going projects (0.50)	Women's network is an influencer both within and outside on gender issues and professional growth (0.50)	
D.4 Sub-Total		(1.00)=1	1+(0.50+0.50)=2	2+(0.50+0.50)=3	3+(0.50+0.50)=4	D.4 Score
			Dimension D Score			Average of D.1, D.2, D.3, D.4
Е		WOM	EN FRIENDLY POLICIES	NCLUDING HEALTH & SA	AFETY	
Mea	sures the lev	el of support the organisati	on provides to women thro	ugh their policies and the le	evel of safety at work for wo	men
E.1	Maternity & Paternity Leave	Organisation does not comply with requirements of the applicable statutes (0.00)	Maternity leave as per policy is higher than the minimum mandated by applicable statutes (0.33)	Organisation offers paternity leave of up to 50% of maternity leave including for adopted children to male employees (0.33)	Organisation has a policy of granting male employees paternity leave equal to maternity leave, including for adopted children (0.33)	
		Quantum of maternity leave adheres to the law including for adopted children (0.50)	Organisation offers paternity leave of approximately 10-15 days to male employees (0.33)	Organisation actively encourages women to return to work after maternity leave (evidenced by organisation policies) (0.33)	Annual appraisals and promotions are not discriminatory against those who return to work after maternity /paternity leave (evidenced by policies and number of women / men who return and get promotions as in the normal course) (0.33)	
		Up to 25% women return to work after maternity leave (0.50)	Up to 50% women return to work after maternity leave (0.33)	Up to 75 % women return to work after maternity leave (0.33)	Up to 100% women return to work after maternity leave (0.33)	
E.1 Sub-Total		(0.00+0.50+0.50)= 1	1+(0.33+0.33+0.33)= 2	2+(0.33+0.33+0.33)= 3	3+(0.33+0.33+0.33)= 4	E.1 Score
E.2	Work-life Balance Policies	Organisation does not have any specific policies promoting work- life balance (0.00)	Organisation adopts more than legally mandated policies that promote work-life balance: eg-flexible work hours, work from home without significant cuts in pay (i.e. pay is commensurate with hours and quantum of work assigned) (0.50)	It is compulsory for employees to plan and avail eligible leave annually (0.50)	Organisation conducts work-life balance workshops and talk sessions as part of annual training and provides in-house counselling to both men and women (0.50)	



GENDER PARITY INDEX						
Component ↓	Level →	1	2	3	4	Component Ratings
		Organisation has only legally mandated policies that promote work-life balance (eg: provision of crèche facility to comply with law) (1.00)	Less than 10% male employees avail such facilities (0.50)	11-25% of male employees have availed of these facilities in the past 2 years (0.50)	Equal number of men and women have availed of these facilities in the past 2 years (0.50)	
E.2 Sub-Total		(0.00+1.00)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	E.2 Score
E.3	Grievance Redress	Organisation provides grievance redress guidance, however not specifically for women employees (1.00)	Assigned line manager / HR manager resolves grievances such as discrimination, harassment etc. in an informal manner (1.00)	A formal code of conduct exists articulating rights of women employees and process of administering such rights (0.50)	Written code of conduct extends to grievances of vendors, clients, suppliers, customers and other stakeholders run and managed by women (0.50)	
				Organisation has an internal ombudsman for handling grievances of women (0.50)	A designated ombudsman handles grievances of <i>all women</i> (employees and outsiders); contact details are published online and posted in key locations of the organisation (0.50)	
E.3 Sub-Total		(1.00)= 1	1+(1.00)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	E.3 Score
E.4	Health & Safety	Organisation provides case-by-case services and facilities for health and safety of women (like transport facilities beyond certain work hours) (1.00)	Organisation has a formal policy on environment, health and safety (EH&S), however there is no specific focus on women (0.50)	EH&S policy complies with the National OSH Policy, ILO guidelines and UN Women's Empowerment Principles (0.50)	EH&S policy extends to the environment external to the organisation-eg: support for women suffering from domestic violence. (1.00)	
			Organisation provides equal access to health and safety insurance to all employees, which insures against loss of livelihood as well, due to injury and accidents occurring during the course of work (0.50)	Security staff and managers are trained to recognise signs of violence against women and understand laws and organisation policies on human trafficking, labour and sexual exploitation. (0.50)		
E.4 Sub-Total		(1.00)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(1.00)= 4	E.4 Score
			Dimension E Score			Average of E.1, E.2, E.3, E.4
F			GENDER SENSITISA	TION & SEXUAL HARASS	SMENT	
Measu	ires the cont		organisation to sensitise wo NCLUDING sexual harassn		lated issues and how to dea	al with
F.1	Gender Sensitisa- tion Pro- grammes	Organisation has no policy on gender sensitisation (0.00)	The organisation conducts gender sensitisation programmes but it is not a regular/routine feature (0.50)	The organisation conducts gender sensitisation programmes twice a year (0.50)	The organisation conducts gender sensitisation programmes on a quarterly basis (0.33)	



	GENDER PARITY INDEX					
Component ↓	Level →	1	2	3	4	Component Ratings
		Organisation has a written policy on gender sensitisation however no programmes are conducted (1.00)	Organisation does not specify who should attend such programmes (0.50)	Attendance is voluntary and all employees are encouraged to attend (0.50)	Attendance is compulsory for all employees at least twice a year (0.33)	
					Gender sensitisation forms part of employee orientation at the time of joining (0.33)	
F.1 Sub-Total		(0.00+1.00)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(0.33+0.33+0.33)= 4	F.1 Score
F.2	Content & Focus of Gender Sensitisa- tion Pro- grammes	Programme content is highly 'women oriented' , i.e. focussed on what women should and should not do (1.00)	Programmes include extensive sessions on appropriate communication, acceptable behaviour with female colleagues (1.00)	Programme includes extensive sessions on sexual harassment at the workplace (related legal issues, zero tolerance policy, consequences of intimidation of complainants, and consequences if found guilty) etc. (1.00)	Programmes include classroom sessions and periodic online programmes that all employees are required to participate in within a prescribed timeframe (0.50)	
					Programmes extend the supply chain (0.50)	
F.2 Sub-Total		(1.00)= 1	1+(1.00)= 2	2+(1.00)= 3	3+(0.50+0.50)= 4	F.2 Score
F.3	Sexual Harass- ment Policy	Organisation does not comply with requirements of the "Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013" (0.00)	Organisation has a policy on sexual harassment which is very broad based and does not go into specifics or set the tone at the top (0.50)	Organisation has a detailed zero tolerance policy on sexual harassment at the workplace, which encourages women to report such incidents in time (without fear of intimidation, etc.) and also extends to the supply chain (0.50)	The organisation complies with all the requirements of the 'Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013" (0.50)	
		Organisation deals with sexual harassment complaints on a case- to-case basis (1.00)	Organisation has an Internal Complaints Committee (ICC) in place but has been inconsistent in implementation (eg: insufficient awareness building, composition of ICC wrt the Act, and time for disposal of cases) (0.50)	Organisation widely publicises existence of the ICC to employees through mailers and posters. (0.50)	Organisation conducts annual anonymous surveys of employees on the level of awareness of the policy, role of ICC and state of male/female relationships in the organisation (improvements, environment-hostile or pleasant) etc. (0.50)	
F.3 Sub-Total		(0.00+1.00)= 1	1+(0.50+0.50)= 2	2+(0.50+0.50)= 3	3+(0.50+0.50)= 4	F.3 Score
F.4	Execution and Review of Sexual Harass- ment Policy	There is very limited or no discussion on sexual harassment among employees with victims choosing to not share any information (0.50)	Employees are encouraged to share any harassment they face at work with ICC and their information is kept confidential (1.00)	In house counselling sessions are conducted for employees who have faced sexual harassment at work and their information is kept confidential (1.00)	Professional experts/ counsellors are employed to counsel employees who have faced sexual harassment at work and their information is kept confidential (0.50)	



GENDER PARITY INDEX						
Component ↓	Level →	1	2	3	4	Component Ratings
		Complies with statutory disclosure requirements of the Act in terms of number and status of complaints and follow-up action on cases not disposed of in a timely manner (0.50)			The Board/similar authority tracks the career progression of complainants, to ensure that they are not subject to intimidation affecting their stay and growth in the organisation. (0.50)	
F.4 Sub-Total		(0.50+0.50)= 1	1+(1.00)= 2	2+(1.00)= 3	3+(0.50+0.50)= 4	F.4 Score
Dimension F Score					Average of F.1, F.2, F.3, F.4	



## A Questionnaire for Organisations to Evaluate Gender Diversity & Empowerment of Women in the Formal Sector in India

he Gender Parity Index (GPI) is not a substitute for legal obligations that exist under national or international regulatory regimes for gender parity. The Index comprises a toolkit and questionnaire. They are built on a maturity model with measurable steps defined as 'indicators' which enable an organisation to locate its position and also progressively improve its ranking on the index over a period of time. It is designed to be applicable across all organisations in diverse sectors, of different sizes and compositions.

To facilitate measurement of this index, responses are solicited through a structured questionnaire that is closely mapped to the GPI.

Just as the index is built around six dimensions of gender parity, the questionnaire also covers these six dimensions and their components. The questionnaire will enable the assessor to give appropriate ratings to individual organisations that respond. Questions can be easily answered by an organisation by ticking the appropriate parameters that are applicable. However, it is important that each 'tick' mark be substantiated with credible evidence.

Participation in this exercise is voluntary and based on the organisation's desire to be measured on the index to understand where they stand in terms of gender parity and to provide organisations with a roadmap to improve their position and ranking in various dimensions.



### **Questionnaire**

Please fill up the following information about your organisation. \\

Name of organisation:	
Date of incorporation:	
Place of incorporation:	
Type of organisation (public sector undertaking, private sector, private limited subsidiary of foreign company, listed company, NGO, Trusts, educational institution, others):	
Turnover Classification (micro/small/medium):	
Industry:	
Employee Strength:	
Any other relevant information:	



### A. SETTING THE TONE AT THE TOP

Organisations should not discriminate against women and should treat them at par with men at an institutional level. This is reflected in organisational policies and culture. The questions in this dimension focus on this key aspect and cover four components: Business Case for Gender Parity and Empowerment of Women; External & Internal Communications; Business Relationships with Women Owned Enterprises; External Social Responsibility (or CSR / Diversity etc.) Initiatives.

1. Does your organisation have defined organisational policies? Please select the option/s applicable to your organisation.

Organisation does not have any formal policy statements	
Organisation has the following policy statements:	
- A motto	
- Mission and vision statement	
- Code of conduct statement	$\Box$
- Any other policy statements (please specify)	
Organisation's policy statements do not make any reference to gender parity and inclusion of women in business	
Organisation has a defined "equal opportunity" policy, about non- discrimination and diversity of workforce, <b>without</b> specific reference to gender equality	
Organisation has a 'Diversity or Inclusion Policy' focusing on equal opportunity and non-discrimination, with employment of women as a priority area	
Organisation has an explicit policy on gender equality which extends to:  - Employees  - Vendors/ suppliers  - Dealers  - Distributors	
Others (please specify)	



2. To what extent is the top management of your organisation involved gender parity? Please select option/s applicable to your organisation.	d in promoting
Organisation has a diversity specialist, without defined goals/targets with regard to employment of women	
Organisation has a diversity specialist with defined targets for employment and growth of women across the organisation	
Top management (Board /equivalent governing body) periodically reviews employment, training and career growth targets related to women, impacting KPIs of diversity specialists.	
Others (please specify)	
3. What is the nature of external and internal communications including promotion policies and advertisements in your organisation? Ple option/s applicable to your organisation.	
Organisation does not have a written communication policy	
Organisation's written communication policy does not mention gender appropriate communication	
<b>Organisation has gender specific</b> recruitment policies and advertisements such as:	
- Specifically require women at front office positions (eg: reception, front desk, personal assistant)	
- Specifically prohibit women from applying for jobs that require travelling	
- Specify matrimonial status of women candidates	
- Any other (please specify)	
Organisation has gender neutral recruitment and products/services advertisements	
Organisation emphasises gender neutral <b>intra-office and external communications</b> (including emails, flyers, posters, websites, intranet, etc) unless addressed to specific individuals	



Posters/communication across the organisation emphasise the following:	
- equal opportunity	
- empowerment of women	
- gender equality	
- prohibit gender discrimination	
- Any other (please specify)	
Advertising and promotion policies are <b>explicitly against</b> gender stereotypes, promote equality and dignity of women	
Organisation publicises:	
- policies that promote gender equality	
- disclosures related to employment, training and career growth of women in the annual report	
Others (please specify)	
<ol> <li>Does your organisation promote business relationships with we enterprises (supply chain)? Please select the option/s application.</li> </ol>	
Organisation does not have a formal supply chain policy	
Supply chain policy exists however does not mention discrimination of any kind	
Supply chain policy makes a passing mention of discrimination; however there is <b>no direct reference</b> to discrimination against women	
Supply chain policy explicitly discusses discrimination including discrimination against women and encourages expansion of business relationships with women owned enterprises	
Tendering process explicitly gives additional weightage to women run enterprises in the tendering process	
Procurement and sales teams are given defined targets for purchases from and sales to women owned enterprises	



Top management periodically conducts special audits to ascertain if defined targets as reported are being achieved	
Others (please specify)	
5. What is the focus of your organisation's social responsibility (or CSF policy? Please select the option/s applicable to your organisation.	१/diversity etc.)
Organisation does not have a social responsibility policy	
Organisation has a social responsibility policy however it does not focus on programmes of gender equality	
Social responsibility policy refers to diversity, with no specific mention of gender equality	
Social responsibility policy makes a direct reference to issues related to gender equality and promotes programmes for welfare of women	
Gender equality and women's empowerment are core focus areas of the social responsibility policy of the organisation	
Others (please specify)	
6. What percentage of social responsibility (or CSR/diversity etc.) funds the last 3 years toward programmes for welfare of women and (education, healthcare, finance, etc.)? Please select the option appl organisation.	related issues
Social responsibility funds are randomly spent on women's issues	
Up to 10% (average) of social responsibility funds	
Between 11-25 % (average) of social responsibility funds	
More than 25% (average) of social responsibility funds	
Up to 50% (average) of social responsibility funds so allocated in the last 3 years are utilised in the year of allocation itself	
Up to 100% of the funds so allocated in the last 3 years are utilised in the year of allocation itself	



### **EMPLOYMENT AND CAREER PROGRESSION**

Women are often discriminated against in matters of employment and are either employed in jobs that are not at par with men or at lower salaries. Many of them are forced to leave their jobs to attend to family needs. Organisations need to inculcate a culture of gender equality offering suitable jobs and equal growth opportunities to men and women. The questions in this dimension focus on this key aspect and cover four components: Number of Women in the Organisation and Representation by Department; Attrition Rate of Women Employees; Career Progression; Participation in Training & Development Programmes.

7. What is the percentage of women employed in your organisation? Plo option applicable to your organisation.	ease select the
There are less than 5% women in the organisation	
There are up to 15% women in the organisation	
There are up to 25% women in the organisation	
The proportion of men to women in the organisation is almost equal	
The proportion of women in the organisation is greater than men. (Please specify)	
8. What is the department wise representation of women in your organ select the option applicable to your organisation.	isation? Please
The female workforce in the organisation is concentrated only in 1-2 functions / departments. <i>Please specify the department and roles</i>	
Up to 50% of the departments and functions in the organisation employ women. <i>Please specify the departments and roles</i>	



Women are employed in 75% of the departments/functions of the organisation. <i>Please specify the departments and roles</i>	
There is equal representation of women across all departments and functions of the organisation.	
Others (Please specify)	
9. What is the level of the attrition of women in your organisation? Ple option applicable to your organisation.	ease select the
At par with male employees	
Less than male employees	
More than male employees	
Cannot say	
Are there specific departments/functions in which attrition level among women is significantly higher than men? <i>Please specify</i>	
10. What strategies are in place in your organisation to retain women empselect the option/s applicable to your organisation.	oloyees? Please
Organisation does not have defined employee retention strategies	
Employee retention strategies such as the following are in place but not specific to women in the organisation:	
- Fair employee compensation and open communication	
- Employee recognition	
- Mentorship programs	



11. What is the percentage of women promoted during the last 3 years in your organisation? Please select the option applicable to your organisation.	



12. How does your organisation define

The <b>Board/equivalent governing body</b> and its roles	
Senior level (management / workforce)	
Middle level (management / workforce)	
Lower level (management / workforce)	
Any other employee category	
13. Based on the definitions above, what percentage of your organisation management/workforce is represented by women? Please sele applicable to your organisation.	
5% of the middle level management/workforce	
6-15% of the middle level management/workforce	
16-25% of the middle level management/workforce	
50% of the middle level management/workforce	
More than 50% of middle level management/workforce	



from one level to the next (i.e. entry level workforce to middle level senior level) in the last 3 years?	and middle to
Women constitute up to 10% of promotions from entry level to middle level workforce	
Women constitute 11-25% of promotions from entry level to middle level workforce	
Women constitute 26-50% of promotions from entry level to middle level workforce	
Women constitute up to 10% of promotions from middle level to senior level workforce	
Women constitute 11-25% of promotions from middle level to senior level workforce	
Women constitute 26-50% of promotions from middle level to senior level workforce	
15. To what extent does your organisation encourage women to participand development programmes? Please select the option/s appliorganisation.	9
Participation in all training & development programmes is optional	
Training & development programmes as per policy:	
- Mandate attendance	
- Are part of annual review of attendees	
- Encourage participation of women	
Top management annually reviews training needs identified for and participation by women employees and takes corrective action where required	
Others (please specify)	

14. Based on the definitions above, women constitute what proportion of **promotions**,



- 16. a) What are the types of training and development programmes offered by your organisation?
  - b) What is the level of female participation in these programmes? (This should be measured as a percentage of women in the target employee base i.e. population for whom training is conducted).

Please select the option/s applicable to your organisation.

Training and development programmes offered:	Participation measured as percentage of women in target employee base:			
	<25%	26-50%	>51%	NA
Technology training				
Health and safety				
Professional development programmes				
Financial literacy				
Communication skills				
Behaviour and etiquette				
Team building				
Managerial training				
Leadership training				
Any other training (please specify)				



17. Does your organisation conduct training needs assessments for identifying competency levels and additional training needs of its employees? Please select the option/s applicable to your organisation.

Training needs identification is not carried out	
Training needs identified are looped into training and development programmes	
10-20% of identified eligible women are offered and attend training programmes	
21-50% of identified eligible women are offered and attend training programmes	
51-75% of identified eligible women are offered and attend training programmes	
More than 75% of identified eligible women are offered and attend training programmes	
Others (please specify)	



## C. WORK PLACE ENVIRONMENT

Parity in the level of income between men and women, at the same level in the organisation, along with equality in the level of increments to both, is a very important aspect of gender parity at the workplace. Organisations that actively encourage women to return to work after a career break and have the necessary supportive physical environment for them, are more likely to attract the best talent and prosper. The questions in this dimension focus on this key aspect and cover four components: Pay Parity; Annual Increments; Back-to-Work; Supportive Physical **Environment.** 

18. Does your organisation measure pay parity among employees?  maintain such information? Please select the option/s applic	
organisation.	
Organisation is subject to statutory compensation rules under the Equal Remuneration Act, 1976	
Organisation/HR department maintains gender wise data on compensation	
Organisation does not maintain gender-wise data on compensation	
19. What is the gap in the previous 3 years, between average salaries/wa and men at various job levels in the organisation? Please select the optools to your organisation.	9
On an average men at various job levels earned the same as women of the same job level	
On an average men at various job levels earned between 25-50% more than women of the same job level	
On an average men at various job levels earned more than twice that of women of the same job level	



Gender-wise data is not available	
Others (please specify)	
20. Does management analyse the reasons for wage gaps between m employees?	ale and female
Management does not review the gap between salaries of male and female employee	
<ul> <li>Management does the following to analyse gaps:</li> <li>Conducts periodic reviews</li> <li>Takes corrective action in a time-bound manner</li> <li>Reports on corrective actions taken to the Board</li> <li>Any other ( please specify)</li> </ul>	
21. What is the level of increments offered to women in your organisation the option applicable to your organisation.	n? Please select
Organisation does not maintain data on increments granted during the year by gender	
Women have earned less than 1/2 the annual increment percentage than men in the past 3 years at various job levels  (eg: across various job levels, men earn say 10-15% increment, while women on an average in these same job levels get only 5-7% increment)	
Women have earned 50-75% of the annual increment percentage than men in the past 3 years at various job levels (eg: across various job levels, if men earn say 10-15% increment, women on an average in these same job levels get only 7-12% increment)	



Women have earned equal % annual increments as men in the past 3 years at various job levels	
(eg: across various job levels, if men earn say 10-15% increment, women also earn an average in these same job levels 10-15% increment)	
Gender-wise data is not available	
Others (please specify)	
22. How many women employees have earned increments in your comparison with male employees in the past 3 years?	organisation in
Number of women getting increments is less than 20% of the number men who have earned annual increments	
Number of women getting increments is up to 50% of the number of men who have earned annual increments	
Number of women getting increments is equal to the number of men who have earned annual increments	
Others (please specify)	
23. Does your organisation make efforts to encourage women to return career break? Please select option/s applicable to your organisation.	to work after a
Organisation does not have a defined 'back to work' programme encouraging women to return to work after a break	
Organisation has articulated a 'back to work' programme but does not pursue it actively	
Organisation actively promotes a 'back to work' programme among women	



Organisation encourages 'back to work' programmes in the supply chain and promotes them through external support (eg: industry conferences, joins hands with other organisations to promote such programmes)			
HR managers have defined targets to hire women who have taken career breaks			
Success of back to work programmes is part of the KRAs/KPAs of HR heads and department heads			
Others (please specify)  24. What kind of physical environment and activity does your organisation provide to women employees? Please select the option applicable to your organisation.			
Common toilets are available for use by men and women			
There are separate toilets for women; however not in proportion to staff strength of women			
Gender segregated toilets are <b>in proportion</b> to male and female staff strength			
Organisation provides employees with relaxation/ recreational facilities which women are <i>actively encouraged to use</i> (like sports: cricket, TT, basketball, gymnasium, etc) traditionally used by men only			



## D. SENIOR MANAGEMENT & BOARD DIVERSITY

Several decades after women first took seats on corporate boards and rose to senior management roles they remain under-represented in the senior-most executive jobs and in boardrooms. Diverse boardrooms are good for business, yet most organisations even today have very low representation of women on their boards. In light of this, organisations are coming to recognise the importance of mentoring programmes and expansion of women's networks to bring more women in senior positions. The questions in this dimension focus on this key aspect and cover four components: Women on the Board; Women in Senior Management Positions; Mentoring Programmes; Women's Networks.

25. What is the level and nature of representation of women in the board/equivalent governing body and senior management of your organisation? Please select the option/s applicable to your organisation.

The Board/equivalent governing body of the organisation comprises only men	
How many women does the Board/equivalent governing body have? (please specify)	
The organisation has woman directors in compliance with statutes	
Up to 25% of the board/ equivalent governing body comprises women	
Up to 50% of the board/ equivalent governing body comprises women	
Up to 25% of the independent directors are women	
Up to 50% of the independent directors are women	
The Chairperson's (or equivalent) position in the board/equivalent governing body in the board is held by a woman	
Less than 5% of the senior management as defined by the organisation comprises women	
Up to 10% of senior management positions are held by women	
Up to 25% of the senior management positions are held by women	
Up to 50% of the senior management positions are held by women	



Up to 10% of all business heads (revenue responsible positions) are women		
Up to 25% of all business heads (revenue responsible positions) are women		
Up to 50% of all business heads (revenue responsible positions) are women		
Others (please specify)		
26. Does your organisation conduct mentoring programmes for womer the option/s applicable to your organisation.	n? Please select	
Mentoring is done on a case-by-case basis		
Organisation has a general mentorship programme but it is not widely used by women		
Organisation has a specific mentorship programme for women at various levels		
Successful mentoring of women is part of the mentor's KRA/KPA		
Others (please specify)		
27. Does your organisation encourage women's networks to promote gender balance? If yes, what is the nature and scope of such a network? Please select the option/s applicable to your organisation.		
Organisation does not currently have a women's network that works towards gender balance in the organisation		



Organisation encourages women to form formal network groups and provides basic facilities (such as meeting space, time to meet, etc.). Please specify	
Organisation actively facilitates <b>and funds</b> women's networks and includes men from various levels	
Women's Network management is part of KRA/KPI of relevant senior management	
Women's Network engages in a few workplace issues	
Women's Network has defined goals, a corporate-funded calendar of meetings, events and on-going projects	
Women's Network is an influencer both within and outside on gender issues and professional growth evidenced through:  - Awards  - Write ups in journals/newspapers/magazines  - Any other (please specify)	
Others (please specify)	



## **WOMEN FRIENDLY POLICIES INCLUDING HEALTH & SAFETY**

Promoting women friendly HR policies, flexible work schedules and effective redress of complaints are necessary steps to encourage more women to move ahead in their careers. Health and safety are equally vital aspects of gender parity and growth at work place. Organisations should ensure that their employees work in comfortable and conducive working environments where they feel free to voice any matters of inequality with the assurance of receiving effective redress. The questions in this dimension focus on this key aspect and cover four components: Maternity & Paternity Leave; Work-life Balance Policies; Grievance Redress; Health & Safety.

28. What are your organisation's maternity and paternity leave policies? Please select the option/s applicable to your organisation.

Organisation does not comply with requirements of the applicable statutes	
Quantum of maternity leave granted adheres to the law including for adopted children	
Maternity leave as per policy is higher than the minimum mandated by applicable statutes	
Organisation offers paternity leave of approximately 10-15 days to male employees	
Organisation offers paternity leave of up to <b>50%</b> of maternity leave including for adopted children	
The organisation offers paternity leave which is <b>equal</b> to the maternity leave including for adopted children	
Organisation does not offer paternity leave	
Organisation actively encourages women to return to work after maternity leave (evidenced by organisation policies)	
Annual appraisals and promotions are not discriminatory against those who return to work after maternity/ paternity leave (evidenced by policies and number of women / men who return and get promotions as in the normal course)	
Others (please specify)	



29. What is the percentage of women who return to work after materni select the option applicable to your organisation.	ty leave? Please
Up to 25% women return to work after maternity leave	
Up to 50% women return to work after maternity leave	
Up to 75 % women return to work after maternity leave	
Up to 100% women return to work after maternity leave	
Others (please specify)	
30. How does your organisation focus on work-life balance of employee the option applicable to your organisation.	s? Please select
Organisation has only legally mandated policies that promote work- life balance (eg: provision of crèche facility to comply with law)	
Organisation adopts more than legally mandated policies that promote work-life balance such as:	
- Flexible work hours	
- Compressed workweek (4/10 instead of 5/8)	
- Work from home without significant cuts in pay (i.e. pay is commensurate with hours and quantum of work assigned)	
- Any other (please specify)	
It is compulsory for employees to plan and avail eligible leave annually	
Organisation conducts work-life balance workshops and talk sessions as part of annual training and provides in-house counselling to both men and women	
Less than 10% male employees avail such facilities	
11-25% of male employees have availed of these facilities in the past 2 years	



Equal number of men and women have availed of these facilities in the past 2 years	
Organisation does not have any specific policies promoting work-life balance	
Others (please specify)	
31. How does your organisation address employee grievances? Plea option/s applicable to your organisation.	ase select the
Organisation provides grievance redress guidance, however not specifically for grievances of women employees	
Assigned line manager / HR manager resolves grievances such as discrimination, harassment etc. in an informal manner	
A formal code of conduct exists articulating rights of women employees and process of administering such rights	
Written code of conduct extends to grievances of vendors, clients, suppliers, customers and other stakeholders run and managed by women	
Organisation has an internal ombudsman for handling grievances of women	
A designated ombudsman handles grievances of <b>all women</b> (employees and outsiders); contact details are published online and posted in key locations of the organisation	
Organisation does not provide any grievance redress guidance to employees	
Others (please specify)	



32. Does your organisation have an environment, health and safety (EH&S) policy? If yes, what is the nature and scope of the policy? Please select the option applicable to your organisation.

Organisation provides case-by-case services and facilities for health and safety of women: like transport facilities beyond certain work hours	
Organisation has a formal EH&S policy, however there is no specific focus on women	
EH&S policy extends to the environment external to the organisationeg: support for women suffering from domestic violence	
EH&S policy complies with the National OSH Policy, ILO guidelines and UN Women's Empowerment Principles and:	
- understands differential impacts and vulnerabilities on women and men;	
- understands need for provision of safe working conditions and protection against exposure to hazardous materials, disclosing potential risks including risks to reproductive health;	
- has a zero-tolerance policy towards all forms of violence at work, including verbal and/or physical abuse	
Security staff and managers are trained to recognise signs of violence against women and understand laws and organisation policies on human trafficking, labour and sexual exploitation	
Organisation provides equal access to health and safety insurance to all employees, which insures against loss of livelihood as well, due to injury and accidents occurring during the course of work	
Others (please specify)	



## **GENDER SENSITISATION & SEXUAL HARASSMENT**

Gender sensitisation is a stepping stone to gender parity. It is important to sensitise all employees about gender equality and train them on acceptable inter-personal interactions. Organisations should ensure that employees feel safe and secure to raise their voices against any matters of inequality especially sexual harassment and are counselled accordingly. The questions in this dimension focus on this key aspect and cover four components: Gender Sensitisation Programmes; Content & Focus of Gender Sensitisation Programmes; Sexual Harassment Policy; Execution and **Review of Sexual Harassment Policy.** 

33. To what extent does your organisation focus on gender sensitisation? Please select the option/s applicable to your organisation.

Organisation has no policy on gender sensitisation	
Organisation has a written policy on gender sensitisation however no programmes are conducted	
Organisation conducts gender sensitisation programmes but it is not a regular/routine feature	
Organisation conducts gender sensitisation programmes twice a year	
Organisation conducts gender sensitisation programmes on a quarterly basis	
Organisation does not specify who should be attending such programmes	
Attendance is voluntary and all employees are <b>encouraged</b> to attend	
Attendance is compulsory for all employees at least twice a year	
Gender sensitisation forms part of employee orientation at the time of joining	
Any other information? Please specify	



34. What is the content and focus of such Gender Sensitisation Progr select the option/s applicable to your organisation.	ammes? Pleas
Programme content is highly 'women oriented' , i.e. focussed on what women should and should not do	
Programmes include extensive sessions on appropriate communication, acceptable behaviour with female colleagues	
Programme includes extensive sessions on sexual harassment at the workplace (related legal issues, zero tolerance policy, consequences of intimidation of complainants, and consequences if found guilty) etc.	
Programmes comprise classroom sessions and periodic online programmes that all employees are required to participate in within a prescribed timeframe	
Programmes are extended to the supply chain	
35. The Gender Sensitisation Programmes include extensive sessions on t	he following:
Proper communication (language) with female employees	
Acceptable behaviour with female employees	
Counselling on dealing with culture clashes  Counselling on dealing with clashes between contrasting home and work situations	
Training on addressing customers and vendors over phone and email communications in a gender neutral manner	
Sexual harassment at the workplace including:	
- Related legal issues	
- Organisation's zero tolerance attitude	
- Consequences of intimidation of complainants	
- Consequences if found guilty	
- Any other (please specify)	
Others (please specify)	



36. Does your organisation have a Sexual Harassment Policy? If yes, what is the nature of the policy? Please select the option/s applicable to your organisation.

Organisation does not comply with requirements of the "Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013"	
Organisation deals with sexual harassment complaints on a case-to-case basis	
Organisation has a policy on sexual harassment which is very broad based and does not go into specifics or set the tone at the top	
Organisation has a detailed zero tolerance policy on sexual harassment at the workplace, which encourages women to report such incidents in time (without fear of intimidation, etc.) and also extends to the supply chain	
Organisation has an ICC in place but its activities are inconsistent with regard to implementation such as:	
- Insufficient awareness building	
- Composition of ICC wrt the Act	
- Time for disposal of cases	
- Any other (please specify)	
Organisation widely publicises existence of the ICC to employees through mailers and posters	
Organisation complies with the requirements of the 'Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013" in terms of:	
- Constitution of an Internal Complaints Committee (ICC)	
- Composition of the ICC (one external member, headed by a woman)	
- Orientation and training for ICC members	
- Time bound disposal of cases and action by management on recommendations of the ICC	



- Display of penal consequences of sexual harassment at prominent places in the workplace	
- Awareness programmes for employees	
- Any other (please specify)	
Organisation conducts annual anonymous surveys of employees on:	
- the level of awareness of the policy	
- role of ICC	
- state of male/female relationships in the organisation	
- perceived working atmosphere in the organisation (friendly, hostile, etc)	
- any other (please specify)	
Others (please specify)	
37. How does your organisation execute and review the Sexual Hara: Please select the option/s applicable to your organisation.	ssment Policy?
There is very limited or no discussion on sexual harassment among employees with victims choosing to not share any information	
Employees are encouraged to share any harassment they face at work with ICC and their information is kept confidential	
In house counselling sessions are conducted for employees who have faced sexual harassment at work and their information is kept confidential	
Professional experts/counsellors are employed to counsel employees who have faced sexual harassment at work and their information is kept confidential	



Complies with statutory disclosure requirements of the Act in terms of the number and status of complaints and follow-up action on cases not disposed of in a timely manner	
The Board/similar authority tracks the <b>career progression</b> of complainants, to ensure that they are not subject to intimidation that affects their stay and growth in the organisation	
Others (please specify)	
38. Please describe your organisation's vision and approach or a descript initiative undertaken by your organisation toward attaining gender protection of the questions above.	



# Conclusion

here are several global indices that focus on women's empowerment and gender parity, but usually at a macro level. FLO's index is unique in that it focusses on the formal sector-the building block of the economy-and is voluntary.

To achieve parity, men and women must have access to the same resources and the same opportunities, so that they can earn the same rewards and attain the same heights, while enjoying the same levels of physical and financial security. This is not only just and equitable, it has its economic benefits which have been described earlier.

By setting the right tone at the top, an organisation can open several doors for women, enabling them to work side-by-side with men. In the process the organisation will not only break that ever elusive glass ceiling but will in turn have access to a wider talent pool. This requires choosing the right policies and ensuring their effective implementation without discrimination against any gender.

This index guides organisations toward achieving these goals - by providing equal opportunities for women to grow and for men to participate in roles traditionally handled by women from which they are otherwise restricted either due to societal norms and pressures or due to lack of opportunity. An organisation that chooses to use the index will not only send positive signals to industry and society that it is serious about equality and progress for all, it will also likely pioneer gender parity among its peer group. Equal opportunities will only boost profitability and enhance organisational reputations.

Apart from making a meaningful contribution to society, such an organisation will also set the standard for others to follow suit. Women-and men-will view these organisations as sensitive to their concerns and needs, thus making such organisations employers of choice.

As things stand today in India, gender inequality remains a problem across all professions. And it is clear, to paraphrase Robert Frost, that we have miles to go before we can rest. However the first step toward finding a solution to any problem is the acknowledgment of its existence, which is what organisations will accomplish when they implement the Gender Parity Index.

# Notes

# Notes



Established in 1983, FICCI Ladies Organisation is an all India forum for women, with headquarters in New Delhi and 13 chapters set-up across India, representing over 4000 women entrepreneurs and professionals.

With over 33 years of experience, FLO has been promoting entrepreneurship and professional excellence in women through various workshops, seminars, conferences, talks, training and capacity building programmes etc. to encourage and facilitate inclusion of women's talents, skills, experience and energies across all sectors and levels of economic activity.

## **For Information & Details**

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