

# Assocham asks UP to digitise govt processes

## Move will speed ops, minimise corruption

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**LUCKNOW:** Apex Industry Body Assocham has urged the UP government to improve the level and extent of digitisation of processes to ensure smooth operations in shorter time frame and reduce scope for corruption.

“UP government should conduct a detailed study using primary research methodologies to quantify total results of government initiatives in improving ease of doing business in the state,” suggested an ASSOCHAM-Thought Arbitrage Research Institute (TARI) study titled ‘Ease of doing business in Uttar Pradesh.’

“The administration should constantly monitor systems and processes of state machinery, revamp or discard outdated processes and set up new ones in keeping with modern business ethos,” recommended the study that was jointly released by ASSOCHAM secretary general, D.S. Rawat and Kshama Kaushik, director, TARI here on Wednesday.

UP had enormous industrial potential, which was yet to be fully realised and considering that the state had set an average growth rate of 10 per cent in the gross state domestic product (GSDP) in the 12th Plan (2012-17), it needed to at-

tract large scale investment in manufacturing, infrastructure and services sectors to generate more employment opportunities for its large working population, said the study.

Though various industrial policies of the UP government provided concessions and incentives like stamp duty, entry tax exemptions, interest free loan, capital interest subsidy and others, however availing the same was often cumbersome and time taking involving many administrative processes and checks.

“UP government may consider developing a standard checklist of documents and standard operating procedures (SOP) for entrepreneurs availing these incentives and publicise them through website and other channels to bring transparency and efficiency in processes,” recommended the study.

Besides, a clear time-frame may be established for completion of various process and granting approvals for availing these incentives.

It should also ensure that all no objection certificates (NOCs) required for setting up an industry in the state is received online and there is minimal manual intervention. It should also facilitate payment of fees of various departments online to get clearances.

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